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Getting Your Electric Meter Readings

To get your electric meter reading first you will need to establish the type of meters that you have. Please see below the most common types of meters and some helpful tips to help you establish what type of meters your property has:

Types of electric meters:
There are several types of electric meters which all read in kWh but may have more than one rate.

Analog meter:
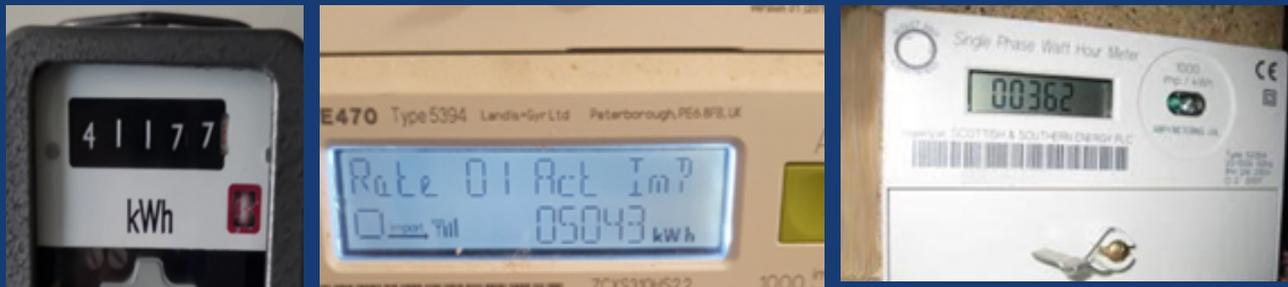Can be single or multi rate.

Single Rate

Multi Rate

To read an analog meter: Record the numbers from the left (the 10,000 dial) to the right (1 kWh). When a dial hand points between two numbers, record the lower number.

Please note if the hand points exactly on the number, there are two possibilities:

1. If the hand is exactly on a number, and the next dial (the one on the next right) is on 9, then the number is actually one digit less.

2. Alternatively, the 2nd dial is on the number 0 and the next dial is on 2, so the number will be 0.2.

Other single rate meter types:

To read single rate meters, you need to note down the reading displayed in kwh.

Single Rate Smart Meter:

If you have a smart meter, press "9" or press the button to cycle the display to the kWh screen. Note down the reading displayed in kWh.

Multi-rate electric meters:

Some meters may have more than one rate of electricity, often they will note "multi-rate" or you will see that the meter display rotates automatically to show multiple readings. Once you have written down all the readings, you need to add them together to work out the total kwh used.

Automatic Rotate:

The display will automatically rotate to show the different readings, wait until the cycle comes back to where you started. You will need to take note of all the readings and add them together.

Press Display Cycle:

You will need to press the "Display cycle" button to show each reading, you will need to take note of all the readings and add them together.